

BUS 479 Alternative Dispute Resolution

SYLLABUS

INSTRUCTOR CONTACT INFORMATION:

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COURSE CREDIT: 3 Credit Hours

REQUIRED COURSE MATERIALS:

Haley, J.M. (2001) *Alternative Dispute Resolution In A Nutshell*, (2nd ed.). Eagan, MN: Thomson-West. ISBN: 0-314-23888-3
(This text is available from the CLS Bookstore at 1-800-522-7737)
Recommended: Garner, B, ed. (2006) *Black's Law Dictionary*, (3rd pocket ed.). Thomson West. ISBN 0314158626

COURSE DESCRIPTION:

This intensive course is designed to train and qualify students to develop or participate in conflict mediation processes. Participants will review the growth and application of settlement options in the United States. The course focuses on both traditional and non-traditional dispute resolution options. Specific attention will be given to mediation, arbitration, summary jury trials, mini-trials, and moderated settlement conferences.

Topics covered are history, origins and growth, the art of negotiation, the mediation process, arbitration, other forms of alternative dispute resolution (ADR) labor relations, and collective bargaining.

COURSE OBJECTIVES:

Participants will learn negotiation skills, and how to select the most cost-effective and least intrusive ADR method to achieve the most positive result for both parties. Students will understand the processes and methods of ADR techniques, learn the proper application and limits of ADR techniques, appreciate the ethical considerations involved in ADR, and develop a basic ability to apply ADR methods

COURSE REQUIREMENTS:

Students must complete all tests and coursework with a 70 percent or higher to pass this class.

GRADE DISTRIBUTION AND SCALE:

Students must complete all tests and coursework with a 70% or higher to pass this class.

Grade Distribution:

2 Proctored Exams	100 points each
6 Written Assignments	50 points each
6 Reflection Assignments	<u>10 points each</u>
Total Points	560

Scale:

90-100%	A
80-89%	B
70-79%	C
60-69%	D
59% and below	F

COURSE INSTRUCTIONS:**Participation:**

Each student is expected to read assigned material and complete all written assignments.

Projects:

300 points. There are six 50 point written assignments. The written assignments will be focused on each of the following areas:

- 1) Negotiations
- 2) Mediation
- 3) Variants on mediation, including early neutral evaluation, mini-trials, and summary jury trials
- 4) Arbitration
- 5) Labor-management relations

Exams:

There will be two proctored exams, each worth 100 points, composed of multiple choice and short answer questions dealing with all the areas of coverage of this course.